

Hilo: (808) 217-8700
Lihue: (808) 212-0200
Honolulu: (808) 457-1100
Maui: (808) 214-1400



P.O.Box 31000
Honolulu, HI 96849-
5463

Refund Request Form Fax Completed Form to (360) 479-1383

Name: _____ Phone Number: _____

Address: _____

Login: _____ Cancellation Date: _____

Authorized Account Holder Signature: **X** _____

Reason for Cancellation: (Please check one)

- Moving / No service available
- Switching to Cable or Satellite Internet
- Switching to DSL (not available with Hawaiian.net)
- Price
- Lack of Use
- Personal Reasons
- Dissatisfied with Service / Other*

*Please Explain: _____

For Official Use Only

Date Received: _____ Approved

Date Received: _____ Declined

Decision Reasoning:

Check Check # Check Date: _____

Type of Refund: -----

Credit Card Credit Date: _____ Auth #: _____

Approved By: _____